77 Old Orchard Lane Orchard Park, NY 14127 April 30, 2024



Erie County Water Authority Attn: Erica, Assistant Business Office Manager 295 Main Street – Room 350 Buffalo, New York 14203

Dear Ms. Erica:

I am making the time to write to you because I feel very strongly against the large amount charged as a minimum every quarter.

My recent bill is for \$69.48 along with a nonexistent number of 1,000 gallons used. I was not home from January 01, 2024 – April 01, 2024. This is not reasonable. My previous bill that included my using water was less at \$64.54.

I can not request the water be shut off as it would cause a problem with the hot water tank and for other reasons. With all due respect, it isn't fair to the employees to have to take my complaint but, I would like to request you read my letter at the next board meeting.

Sincerely,

Carol A. Hodgson A/C 16473950-7

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