

Terrence D. McCracken  
Erie County Water Authority  
295 Main St. Room 350  
Buffalo N.Y. 14203 – 2494

Dear Sir,

I am writing to you to complain about the cost of my water bill

I am 89 years old, a widow, live alone in a small ranch home. My bill due for billing period 11/3/2024 to 2/02/2025 was \$72.28. Base fee \$42.43 This is outrageous

I can see paying \$42.43 but when you add that infrastructure fee of \$28.83 it becomes very expensive for someone living on a fixed income. I do ONE load of laundry a week and have TWO low flush toilets.

Our governor gave the ECWA \$20 Million dollars to upgrade. Why can't you use this money and remove this charge from our water bills. The cost of water has gotten out of control

Myrna Vriesen  
270 Pleasant View Dr.  
Lancaster, N.Y. 14086

3/19/25

  
Myrna Vriesen  
270 Pleasant View Dr.  
Lancaster, NY 14086-1300

MONDAY  
BUFFALO NY 140  
28 MAR 2025 PM 5 L



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