

From: [Poojari, Sandhya S](#)
To: [questionscomments](#); [foil](#)
Cc: [V. Shreyas](#); [Ponnakam, Siva K](#); [Ahmed, Anees](#); [Poojari, Sandhya](#)
Subject: [EXTERNAL] CE2309-NY-3852647 :: 7110482929 :: 36 Willow Street, Lackawanna, NY 14218-3429
Date: Friday, December 29, 2023 10:51:59 AM
Attachments: [image001.png](#)

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Hi Team,

We are the title and closing company who closed the subject property on 11/30/2023, Please advise if there are any Utility dues. If yes, kindly help us with the payoff on priority so that we can process the payment accordingly.

Please find the details below :

Property address : 36 Willow Street, Lackawanna, NY 14218-3429

Parcel ID : 142.78-1-27

Thank you & regards,



Sandhya Poojari | Associate, Settlement Services - REO
sandhya.poojari@altisource.com
P: 855-339-6325 | F: 770-383-4992

PremiumTitle™
www.mypremiumentitle.com

I strive to provide excellent customer service. My office hours are from 08:00 AM - 05:00 PM EST. If I happen to miss your call during my work timings, kindly leave me a voice message and I will return your call immediately. If you feel I am not providing timely service, please escalate it to my supervisor V, Shreyas at Shreyas.V@mypremiumentitle.com P: (470) 482-6127 | F: 770-383-4992.

If you feel, the issue has not been addressed appropriately; please escalate your concerns to [PTcustomerservice](#).

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"Please Note: Premium Title is working diligently to mitigate the impacts felt and delays experienced

by customers during the closing process arising from the COVID-19 pandemic. Some transactions and services may be delayed as a result of factors outside of our control (e.g., limited services and delays from state or local governmental authorities in issuing relevant certificates, recording deeds, etc.). Rest assured that your business is very important to us and we are working very hard to minimize any inconvenience you may experience."



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