



ECWA - Frozen Service Order

Employee: _____

Date: _____

Address of Frozen Service: _____

W/O #: _____

Meter Number: _____

Meter Reading: _____

Address of Host Providing Service: _____

W/O #: _____

Meter Number: _____

Meter Reading: _____

- Service line is frozen on ECWA side of curb box. **Customer will leave small stream of water running. The customer will be credited for the estimated amount of water used.**
- Service line is frozen on the customer side of curb box. **Customer will leave small stream of water running. The customer will not be credited for the amount of water used.**
- Installed potable hose from neighbor's hose spigot (Host) to provide a temporary water supply to Recipient with frozen service. **Recipient will leave a small stream of water running. Neither Host nor Recipient will be credited by ECWA for any water used.**

All hoses and fittings are the property of ECWA and must be returned, or a charge will be assessed to the Recipient/Owner. This is a temporary connection. Please be advised that the water volume and water pressure may be lower than normal or may fluctuate and may not meet the requirements of your specific household appliances.

If you have further questions, please contact the ECWA Meter Shop at 685-8226 during normal business hours.

Additional comments: _____

Recipient Owner Signature: _____

Date: _____

Host Owner Signature: _____

Date: _____

**RELEASE AND INDEMNIFICATION AGREEMENT
FOR TEMPORARY WATER SUPPLY**

Agreement by and between _____ (name) hereinafter referred to as "Host/Owner" of _____ (Host property service address) and _____ (name) hereinafter referred to as "Recipient/Owner" of _____ (Recipient property service address).

Whereas Recipient/Owner's water service has been temporarily interrupted, and Host/Owner and Recipient/Owner have agreed to enter into an agreement to provide water to Recipient/Owner property above identified, therefore, the parties agree as follows:

TERMS:

Host agrees to provide water to Recipient by connection of an installed potable hose from Host property hose spigot to Recipient's hose spigot, such connection shall be provided and accomplished by employees of the Erie County Water Authority (ECWA). Recipient shall be responsible for maintaining a small stream of water running through the connection to minimize risk of freezing of the connection between Host and Recipient properties.

RELEASE:

Host and Recipient agree to release each other and ECWA from any harms and losses associated with any claims arising out of this agreement.

INDEMNIFICATION:

Recipient shall indemnify and hold harmless the Host and ECWA from all damage, loss, and cost which result from or are associated with receipt of the water provided under this agreement.

TERMINATION:

Host or Recipient may terminate this agreement upon five (5) days' written notice. ECWA may terminate upon reasonable notice or upon restoration of service to Recipient.

Witness: _____

Date: _____

Host Owner

Recipient Owner